

National Sickle Cell Anaemia Elimination Mission

**User Manual
For
Sickle Cell
Mobile Application**



Issue Organization:
Ministry of Health and Family Welfare

**Version: 2.0.6
18th Mar, 2024**

App Developed by



Health Projects Division
National Informatics Centre
Ministry of Electronics &
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Objective

The objective of 'Sickle Cell' mobile application is to facilitate beneficiary registration, test details (solubility, HPLC/Electrophoresis or Point of Care) captured in both online and offline mode. Furthermore, the application has been integrated with ABDM (Ayushman Bharat Digital Mission) ecosystem. The application supports ABHA ID based registry as well as ABHA ID creation using Aadhaar ID with OTP or Fingerprint based or Face based or Demo based Biometric Authentication.

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1.Introduction

Sickle Cell:

Sickle Cell Disease (SCD) is a group of blood disorders typically inherited from a person's parents. It results in an abnormality in the oxygen-carrying protein hemoglobin found in red blood cells. This leads to a rigid, sickle-like shape under certain circumstances. A number of health problems may develop, like attacks of pain, anemia, swelling in the hands and feet, bacterial infections and stroke. Long-term pain may develop as people get older.

National Sickle Cell Disease Control Programme:

To address this serious issue of Sickle Cell Disease and to prevent morbidity, mortality and reduce prevalence rate, 'National Sickle Cell Disease Control Programme' has been proposed and is being launched in 17 states and UTs where this disease is most common.

Under this programme, NIC has developed following software:

- Web Application/portal
- Common API to migrate state existing data
- Mobile Application

AAdministrative Information

App Name	Sickle Cell
Department	National Health Mission, Ministry of Health and Family Welfare, GoI
Sector	Health
Category	G2G
Coverage	All Government Health Facilities in India
Developer	National Informatics Centre

Technical Details

Back-end Office Application	https://sickle.nhm.gov.in/sickle2.0/
Platform	Android
Size	15 MB
Language	English
Last Update	18-March-2023
User Authentication	Required, through Mobile number and OTP of associated Health Facility In-charge
Auto Alerts	Yes, through SMS and in app
Special Permissions	Camera
Internet Requirement	Required. But app will work offline also after successful login while connected.
Associated Parent website URL	https://sickle.nhm.gov.in/sickle2.0/

2. Pre-requisites:

1. Before downloading the mobile app, the Health Facility In-charge must get her/his mobile number registered through concerned District User / State User / State Admin. Health facility user will be able to login only if her/his mobile number is registered. Mobile number registration is mandatory as the facility user will received OTP on the registered mobile number.

2. Installation of RD Service for Finger Print Biometric from Play Store is mandatory.

Example :-

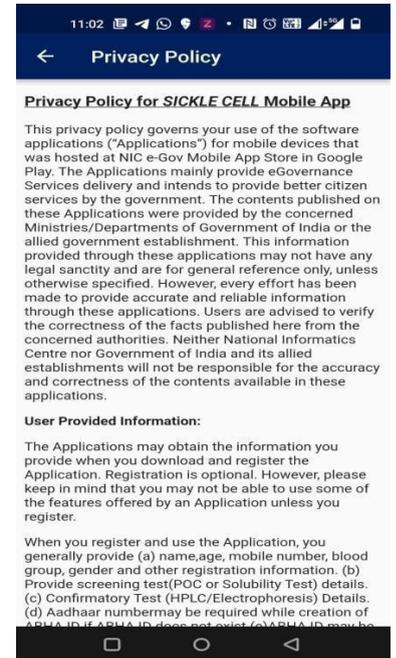
- Morpho SCL RDService application for MORPHO Biometric Fingerprint sensors.
- Mantra RD services application for MANTRA MFS100 Biometric Fingerprint sensors.

3. It is mandatory for user to download *AadhaarFaceRd* from Play Store for Face Authentication.

3. Mobile App Download:

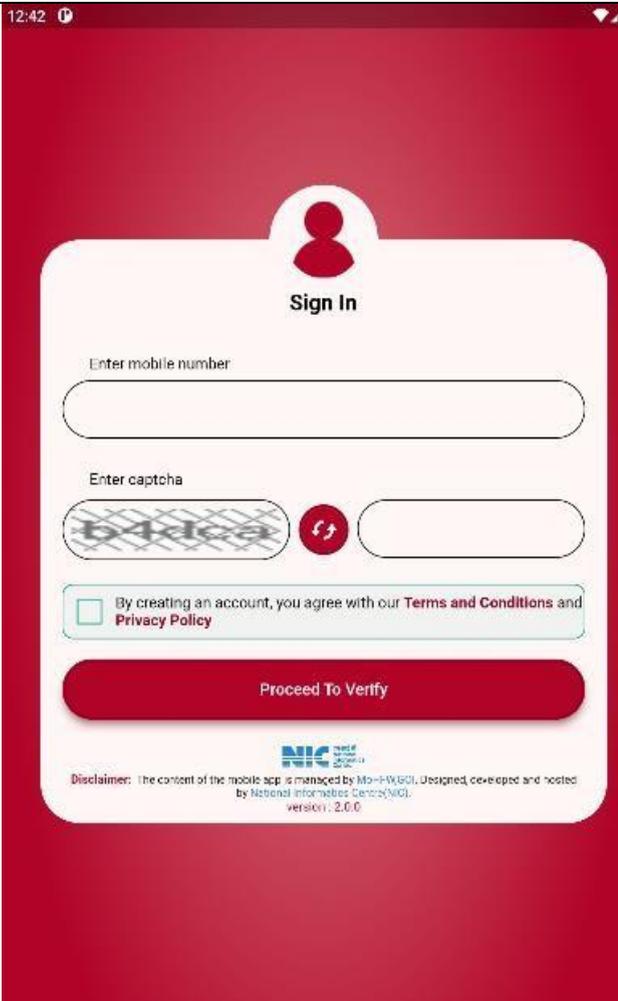
The user can download the app from the home page of portal <https://sickle.nhm.gov.in/sickle2.0/home> or download directly using the link https://sickle.nhm.gov.in/sickle2.0/home/app_download_count_s.

Once downloaded the user is suggested to go through the Privacy Policy, link given on login page before using the app. At present, the app is available in android and will be made available in iOS in future.



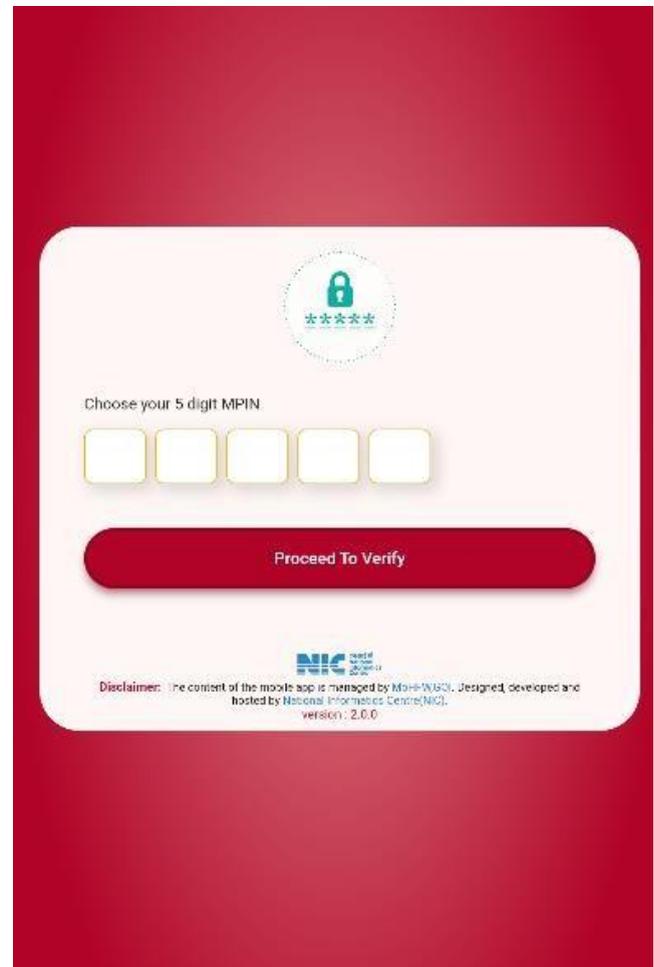
4. Screens:

4.1 Login

	
<p>In order to Login into the Application, user has to enter her/his mobile no. and captcha and then click on 'Proceed to verify' button. Internet is required to Sign In.</p>	<p>Next, user will be asked for OTP received on the registered mobile number. User will have to enter OTP and then click on 'Proceed to verify' button. Internet is required to proceed.</p>

4.2 MPIN

Next, user has to generate the MPIN which will be used to enter into the app next time onwards.
Now user will be redirected to Home Screen.
Internet connection is not mandatory to set the MPIN.



Choose your 5 digit MPIN

Proceed To Verify

NIC National Informatics Centre
Ministry of Health & Family Welfare
Government of India

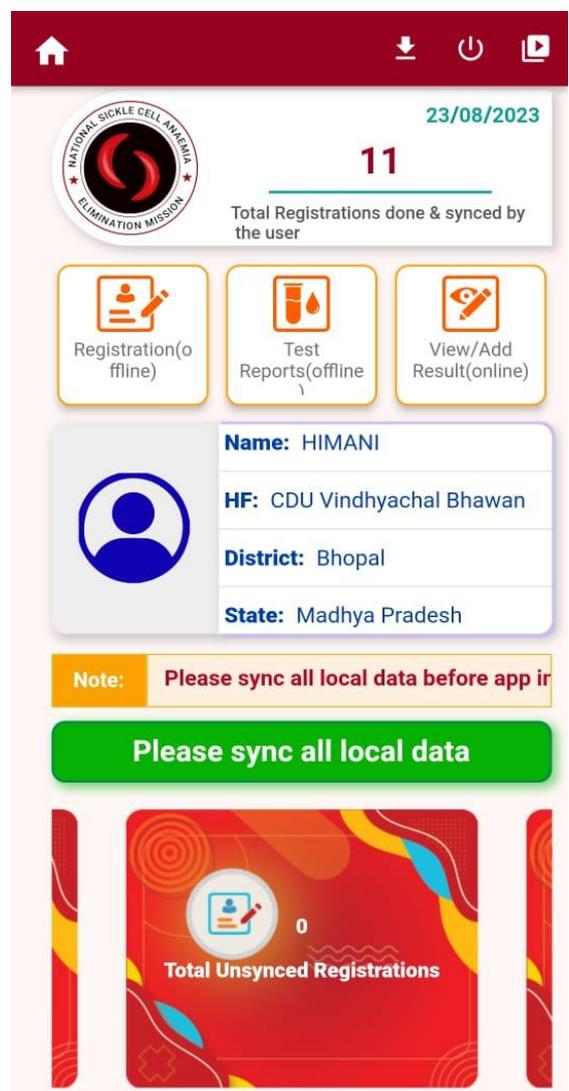
Disclaimer: The content of the mobile app is managed by MoH-W/ISCI. Designed, developed and hosted by National Informatics Centre(NIC).
version : 2.0.0

4.3 Home

Internet connection is not mandatory to access Home.

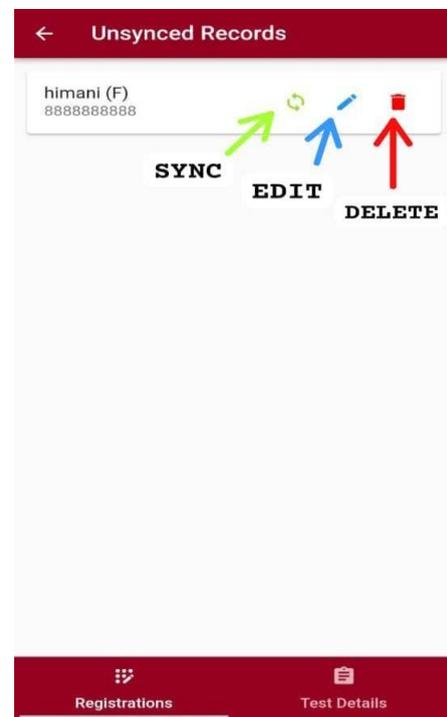
This app contains following features:

- **Registration:** To record the screened person's details.
- **Test Reports:** To record the Screening and Confirmatory test of beneficiary.
- **View/Add Result:** To check and edit the test details of the beneficiary.
- **Syncing:** To Sync offline (local database) data with the server's data.
- **Media Gallery:** To download the Videos, Links, PDFs etc.
- **Note:** Notifications are rendering direct from the server.
- **Master Data:** Master based Subtypes, Total Registrations done by Health Facility, State and District LGD data can be configurable by clicking the arrow on the top right corner of the Home Page.



4.3.1 Unsync Records

By clicking on banner user able to see the records which are not synced with the server. So User can Sync, Edit the Delete the existing record.



4.4 Registration

Relevance of registration through ABHA ID:

ABHA number is a 14 digit number that will uniquely identify you as a participant in India's digital health care ecosystem.

It is important to standardize the process of identification of an individual across health care providers, to ensure that the created medical records are issued to the right individual or accessed by a Health Information User through appropriate consent. The ABHA Number will be used for the purposes of uniquely identifying persons and authenticating them.

Thus, the registration records created in mobile app through ABHA will be able to link themselves with health records created in other integrated programmes.

Hence, the facility user is recommended to register the screened people through ABHA ID.

Registration of the screened person can be done through following ways:

- Through ABHA ID
- Proceed without ABHA

Other fields in Registration:

- Name
- Gender
- Marital Status
- Father/Husband Name
- Blood Group
- DOB
- Address
- Mobile Number
- Category
- Registration Date
- **Save & Test**
 - Saves screened person’s details.
 - To record test details immediately following registration.
- **Save**
 - Saves screened person’s details.
 - User needs to open ‘Screening Test Details’ to add test details later.

Note: Registration can be done online as well as offline. In offline mode user can fill details manually and register themselves without ABHA and AADHAR ID.

4.4.1 With Aadhaar/VID (Create ABHA)

Have ABHA Number

- No
 - ✓ If not then you can:
 - Create ABHA through AADHAAR no. or VID.
 - Proceed without ABHA and entering the details manually
 - Internet Connection is mandatory.

Note: The screened person is required to carry AADHAARID for creation of ABHA ID.

To create ABHA ID, following options are available:

- Through Aadhaar ID
- Through Virtual ID

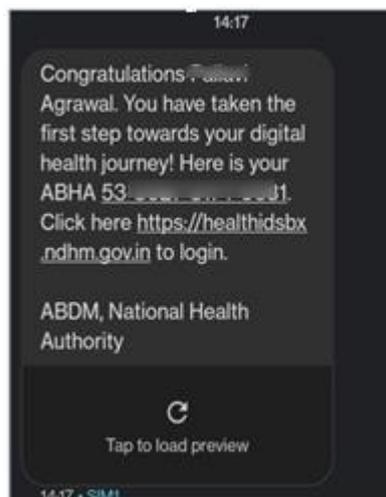
The screenshot shows the 'REGISTRATION' screen with a navigation bar at the top containing 'ABHA', 'Registration', and 'Test Details'. Below the navigation bar is a 'Skip And Continue ->' link. The main content area contains the question 'Have ABHA Number?' with two radio button options: 'Yes' and 'No'. Both options are currently unselected.

The screenshot shows the 'REGISTRATION' screen with a navigation bar at the top containing 'ABHA', 'Registration', and 'Test Details'. Below the navigation bar is a 'Skip And Continue ->' link. The main content area contains the question 'Have ABHA Number?' with two radio button options: 'Yes' and 'No'. The 'No' option is selected. Below this is the question 'Do you agree with the Terms and Conditions?' with a checked checkbox and the text 'I agree'. Below that is a 'Create ABHA ID' button. At the bottom is the question 'Choose ABHA creation method?' with two radio button options: 'Aadhaar' and 'Virtual ID'. Both options are currently unselected.

To create the ABHA ID through Aadhaar ID/Virtual ID the user is recommended to use any of these options in the order given below:

- **Through OTP verification**
- **Through Finger Print Authentication:** Can be used if the screened person's mobile number is not seeded with her/his Aadhaar ID.
- **Through Face Authentication:** In absence of Aadhaar seeded mobile number and STQC certified Biometric device, the user is advised to use this option.

Mobile no. asked, will be used to send the ABHA creation message.



4.4.1.1 Using OTP

Through OTP Verification

- AADHAR OTP will be received on AADHAAR registered mobile no.

4.4.1.2 Using Fingerprint Bio Auth

- The RD Service of the Biometric device used needs to be installed from Play Store.

Note:

1. State NHM procure any STQC certified Biometric Device from market.
2. Each device provider should have RD Service available on Android Play Store.
3. Before placing the order, state NHM official may link the device with Sickle mobile app.
4. *Finger authentication not available in iOS due to unavailability of Finger Rd services on AppStore.*

4.4.1.3 Using Face Bio Auth

Through Face Authentication:

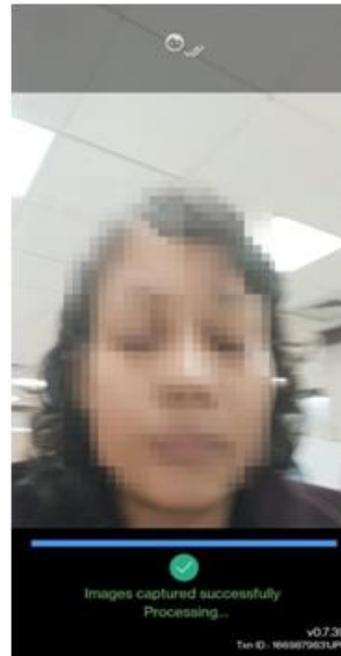
- To access this feature the user needs to download AadhaarFaceRd from Play Store.

<https://play.google.com/store/apps/details?id=in.gov.uidai.facerd>

The user is requested to follow the instructions shown in RD service Application to capture her\his image successfully.

Note:

- USB debugging should be off while capturing the image.
- Face authentication not available in iOS due to unavailability of FaceAdharRd in respective of Rd services on AppStore, the option of Face Auth has not been provided in iOS at present.



Device Specifications:

Feature	New Procurement
Android API version	Android 9 (SDK 28) or greater
RAM	4+ GB
Disk Space	64 GB (Minimum 500MB free disk space)
Display Size	8 inches or greater
Connectivity	Internet Connectivity required
Camera Resolution	5MP or greater
Camera Types	Integrated Rear and Front camera
Non-Rooted OS (Google Play Store Compatible)	Yes

4.4.1.4 Using Demo Auth

Through Demo Authentication:

Screened person can create ABHA through Demo Auth for this screened person have to fill their details as follows:

- Name
- Gender
- Date of Birth
- State
- District

The screenshot displays the 'REGISTRATION' screen of the ABHA app. At the top, there is a navigation bar with a back arrow and the title 'REGISTRATION'. Below this, there are three tabs: 'ABHA', 'Registration', and 'Test Details', with 'Registration' being the active tab. The main content area is titled 'Through Demo Auth' and contains several input fields: a text field for 'Name', a radio button selection for 'Gender' (with options Male, Female, and Transgender), a text field for 'Date of Birth', and a dropdown menu for 'State'. At the bottom of the form, there is a red button labeled 'Save and Next'.

4.4.2 With ABHA ID

Have ABHA Number

- Yes
- If have then enter ABHA Number using the following options similar to ABHA ID creation.
- **Through OTP verification**
- **Through Finger Print Authentication:** Can be used if the screened person's mobile number is not seeded with her/his Aadhaar ID.
- **Through Face Authentication:** In absence of Aadhaar seeded mobile number and STQC certified Biometric device, the user is advised to use this option.
- Internet Connection is mandatory.

Note: *The screened person is required to know ABHAID.*

The screenshot displays the 'Registration' step of the ABHA process. At the top, there are three tabs: 'ABHA', 'Registration' (which is active), and 'Test Details'. A 'Skip And Continue ->' link is visible in the top right. The main content area asks 'Have ABHA Number?' with two radio button options: 'Yes' (selected) and 'No'. Below this is a section titled 'Verify ABHA ID' which contains an input field for 'Enter ABHA Number' with a QR code icon to its right. Underneath the input field, there is a 'Verify with' section containing four buttons: 'OTP', 'Finger auth', 'Face Auth', and 'Cancel'.

4.4.3 Offline/Manual Entry

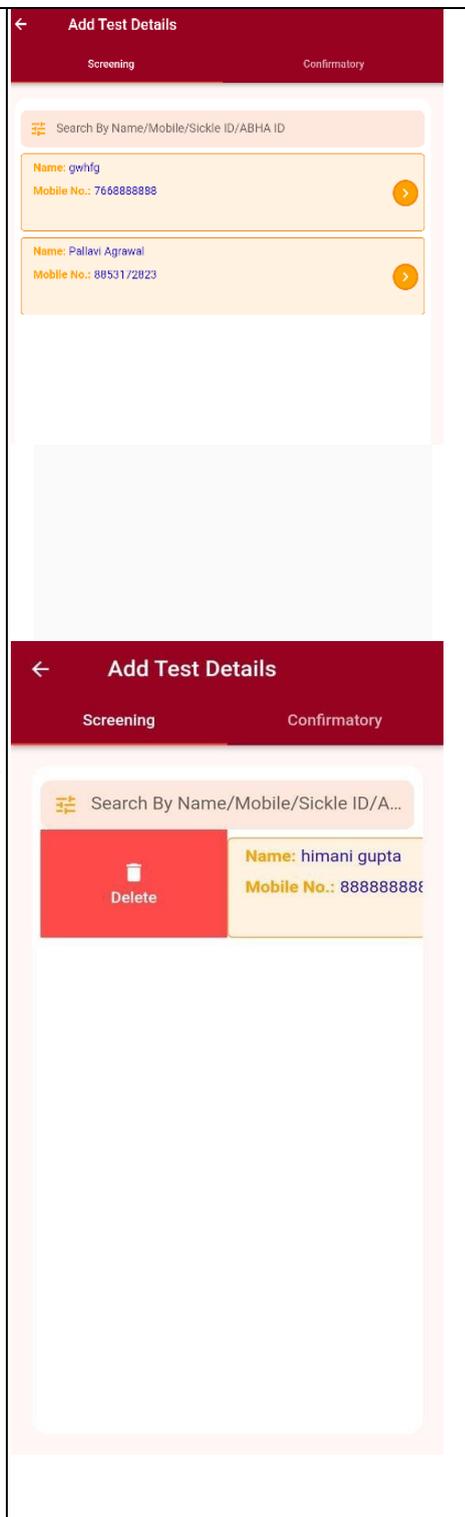
To enter all registration details manually including the person's image (by clicking camera icon). The user can opt this by selecting *Not Create ABHA* option or if she/he is offline.

The screenshot shows a mobile application interface for registration. At the top, there is a navigation bar with a back arrow and the title 'REGISTRATION'. Below the navigation bar, there are three tabs: 'ABHA' (with a green checkmark), 'Registration' (with a blue information icon), and 'Test Details' (with an orange person icon). The main content area is a registration form with a light pink background. It starts with a profile picture section labeled 'Upload Profile Image' containing a camera icon. Below this is a 'Name' field with a text input box. The 'Gender' section has three radio button options: 'Male', 'Female', and 'Transgender'. The 'Date of Birth / Age' section has two radio button options: 'Date of Birth' and 'Age'. At the bottom, there is an 'Enter Mobile Number' field with a text input box.

4.5.1 Screening Test List

- Displays the list of people registered and screening test details are not entered.
- Can be accessed offline.

- By sliding the record User is able to delete the record but First the record will sync with the server then it will be deleted.



4.5.2 Screening Test Details

Disease Type : Sickle Cell

1. Solubility Test

- Date of Sample Collection
- Date of Result
- Solubility Test Result

2. Point of Care Test

- Vendor Name
- Result
- Result Sub Type

Disease Type : Thalassemia

- Type of Test
- Date of Sample Collection
- Date of Result
- Result
- Result Subtype

Details can be saved offline.

Note: No Screening of beneficiary can be done after Confirmatory.

The screenshot shows a mobile application interface for entering test details. The title bar is dark red with a white back arrow and the text 'TEST DETAILS'. The form has a light pink background and is divided into several sections:

- Disease Type ***: Radio buttons for SICKLE (selected), THALASSEMIA, and OTHER VARIANTS.
- Test Method ***: Radio buttons for SOLUBILITY/SLIDE METHOD (selected).
- Date of Sample Collection ***: A date input field with the placeholder 'DD-MM-YYYY'.
- Date of Result ***: A date input field with the placeholder 'DD-MM-YYYY'.
- Test Result ***: Radio buttons for NEGATIVE and POSITIVE (selected).
- Sent for HPLC/Electrophoresis**: A text input field with the value 'Sent for HPLC/Electrophoresis'.

A yellow 'Submit' button is located at the bottom of the form.

The screenshot shows a mobile application interface for entering test details. The title bar is dark red with a white back arrow and the text 'TEST DETAILS'. The form has a light pink background and is divided into several sections:

- Disease Type ***: Radio buttons for SICKLE, THALASSEMIA (selected), and OTHER VARIANTS.
- Test Method ***: Radio buttons for CBC (selected) and NESTROFT.
- Date of Sample Collection ***: A date input field with the placeholder 'DD-MM-YYYY'.
- Date of Result ***: A date input field with the placeholder 'DD-MM-YYYY'.
- Test Result ***: Radio buttons for NEGATIVE and POSITIVE.

A yellow 'Submit' button is located at the bottom of the form.

4.6.1 Confirmatory Test List

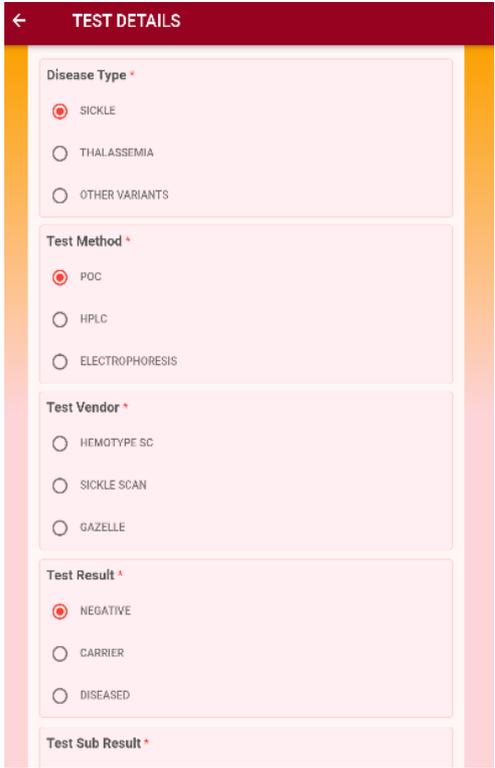
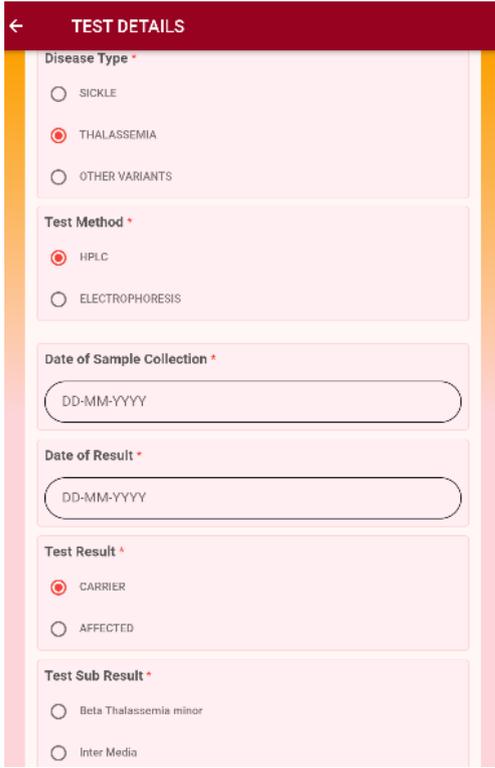
- Displays the list of people whose solubility tests were found positive but the results of HPLC/Electrophoresis tests are not entered.
- Can be accessed offline.

Note:

1. Provision to enter confirmatory test details directly with or without completing screening test details.
2. POC to come under confirmatory test and not under Screening Test.

The screenshot shows the 'Add Test Details' screen in a mobile application. The header is dark red with a back arrow and the title 'Add Test Details'. Below the header are two tabs: 'Screening' and 'Confirmatory', with 'Confirmatory' being the active tab. A search bar with a magnifying glass icon and the text 'Search By Name/Mobile/Sickle ID/A...' is present. Below the search bar is a form with two fields: 'Name: Himani Gupta' and 'Mobile No.: [redacted]', with a yellow arrow button to the right of the second field.

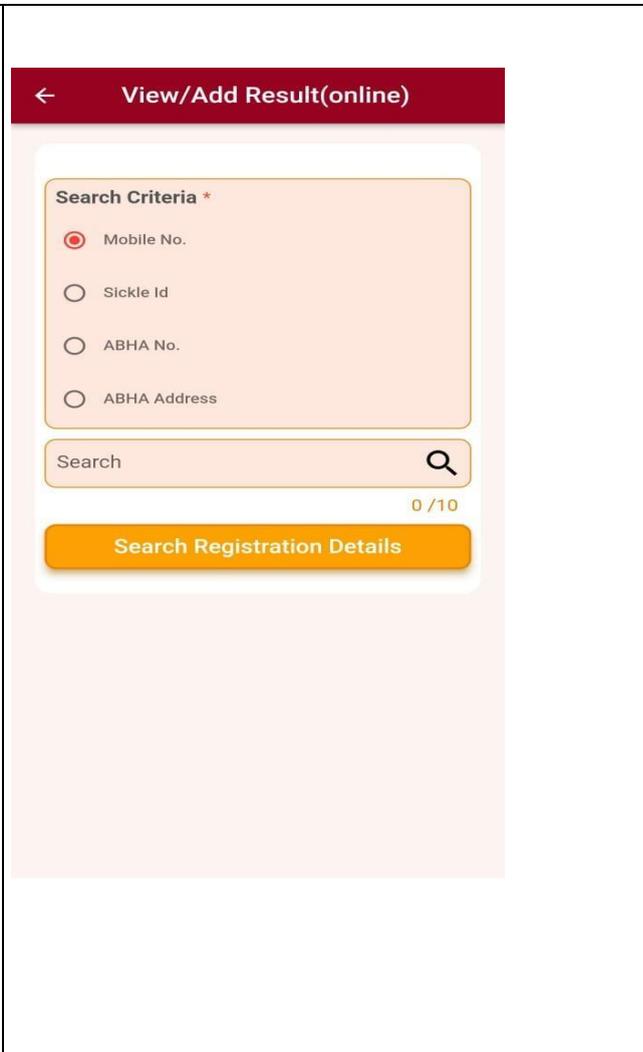
4.6.2 Confirmatory Test Details

<p>Disease Type : Sickle Cell</p> <ol style="list-style-type: none"> 1. Solubility Test <ul style="list-style-type: none"> • Date of Sample Collection • Date of Result • Solubility Test Result 2. Point of Care Test <ul style="list-style-type: none"> • Vendor Name • Result • Result Sub Type <p>Disease Type : Thalassemia</p> <ul style="list-style-type: none"> • Type of Test • Date of Sample Collection • Date of Result • Result • Result Subtype <p>Disease Type : Other Variants</p> <ul style="list-style-type: none"> • Type of Test • Date of Sample Collection • Date of Result • Result • Result Subtype <p>Details can be saved offline.</p>	 
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4.7 View/Add Result

- ABHA seeding provision is given for the records registered previously without ABHA.
- Repeated tests(screening and confirmatory) can be recorded for any registered person if required.

Note : Internet is required.



The screenshot displays the 'View/Add Result(online)' interface. At the top, there is a dark red header with a back arrow and the text 'View/Add Result(online)'. Below the header is a light orange search criteria section titled 'Search Criteria *'. It contains four radio button options: 'Mobile No.' (which is selected), 'Sickle Id', 'ABHA No.', and 'ABHA Address'. Below the search criteria is a search input field with a magnifying glass icon and a character count '0 / 10'. At the bottom of the search section is an orange button labeled 'Search Registration Details'.

By selecting the Disease type User is able to check if the Test details are present or not.

- If Present then By pressing View Test Details button she/he will see the test details of the corresponding disease.

View/Add Result(online)

Registration Details

Sickle ID	393
ABHA ID	91-5122-0000-7423
ABHA Address	91-5122-0000-7423@s bx
Name	namani gupta
Gender	F
Date of Birth	14-11-1996
Father/Husband	gyyfyv
Mobile No.	8270282713
Date of Registration	26-07-2023

Disease Type *

SICKLE

THALASSEMIA

OTHER VARIANTS

View Test Details

- If not Present then By pressing Enter Test Details button she/he can fill and submit the test details of the corresponding disease.

View/Add Result(online)

Registration Details

Sickle ID	393
ABHA ID	91-5122-0000-7423
ABHA Address	91-5122-0000-7423@s bx
Name	namani gupta
Gender	F
Date of Birth	14-11-1996
Father/Husband	gyyfyv
Mobile No.	8270282713
Date of Registration	26-07-2023

Disease Type *

SICKLE

THALASSEMIA

OTHER VARIANTS

Enter Test Details

ABHA and Photo can be updated with beneficiary's profile in registration record through View/Add result.

Photo can be updated through **Click and Upload image** or by **seed ABHA** option (recommended).

ABHA can be seeded by clicking on **seed ABHA** option.

The screenshot displays the 'View/Add Result(online)' interface. At the top, there is a red header with a back arrow and the title 'View/Add Result(online)'. Below the header is a red circular icon representing a person. A blue link 'Click and Upload Image' is visible. The main content area is titled 'Registration Details' and contains a table with the following information:

Sickle ID	442
ABHA ID	
ABHA Address	
Name	hey
Gender	F
Date of Birth	15-09-2023
Father/Husband	fjh vg
Mobile No.	8889999999
Date of Registration	15-09-2023

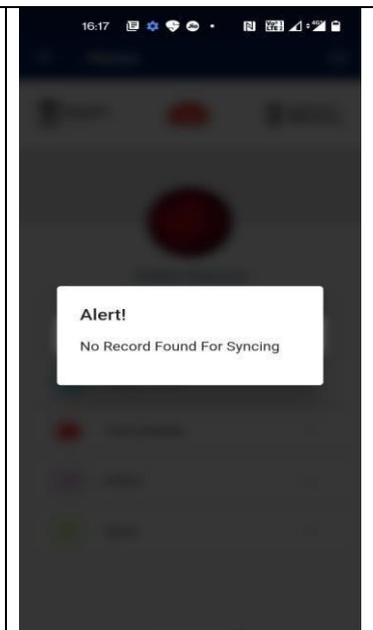
Below the table, there is a blue link 'Seed ABHA ->'. The 'Disease Type *' section has three radio button options: SICKLE, THALASSEMIA, and OTHER VARIANTS.

4.8 Syncing

- To sync the offline registration and test details to server.
- Internet is required to sync the data.

Note:

- *The users are requested not to uninstall the app in any case, if mandatory to uninstall then before uninstalling they must sync all local data with server to ensure that no data gets lost.*



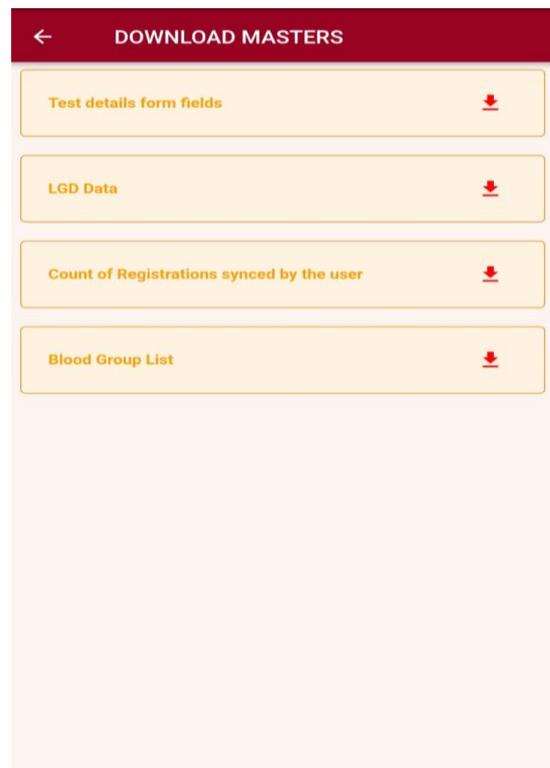
4.9 Media Gallery

Beneficiary can download the PDFs, Links and Videos from Media Gallery.



4.10 PULL MASTER DATA

Options to download through “Pull Master data” and offline LGD data option has been provided in the Pull Master data option.



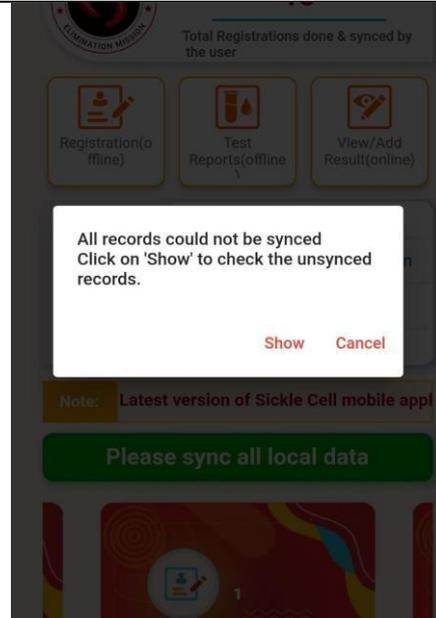
5. Error Conditions

5.1 Syncing error

While Syncing the data user get this error to resolve this error user have to click on show button and then she/he will be able to edit the data.

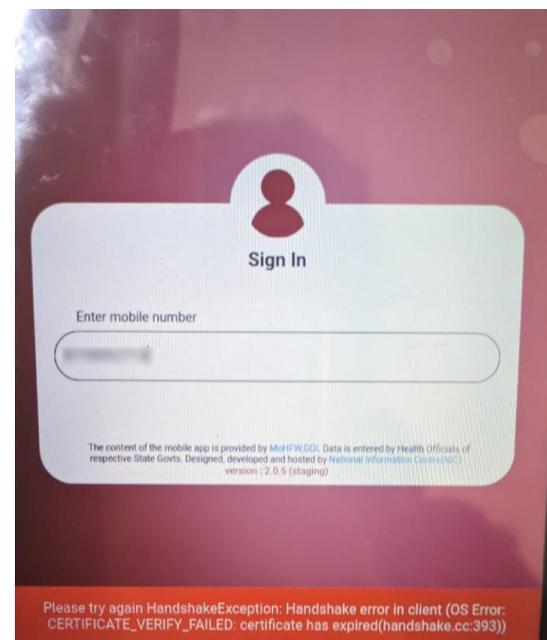
Following are the reasons of this error:

- Mobile number already registered with 5 records.
- Duplicate Record entered.



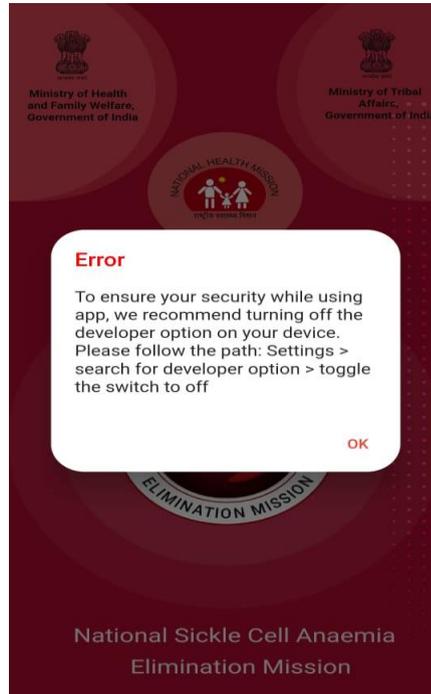
5.2 Handshake Exception

While Login getting this error means your android version is lower than 7 and Sickle cell application not running on version lower than 7.



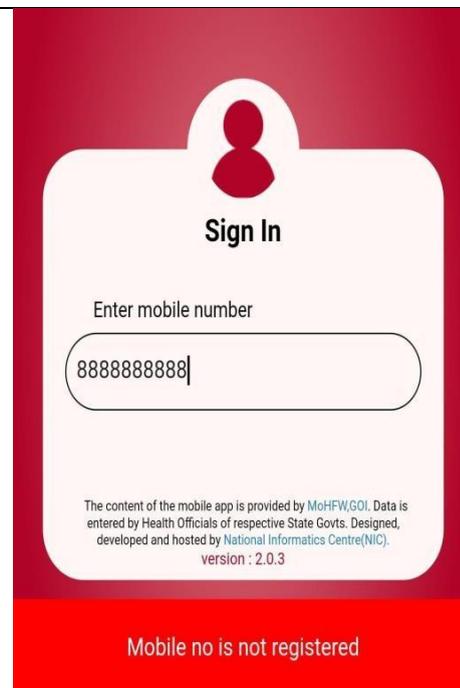
5.3 Developer Mode error

The application won't work when the developer option is ON.



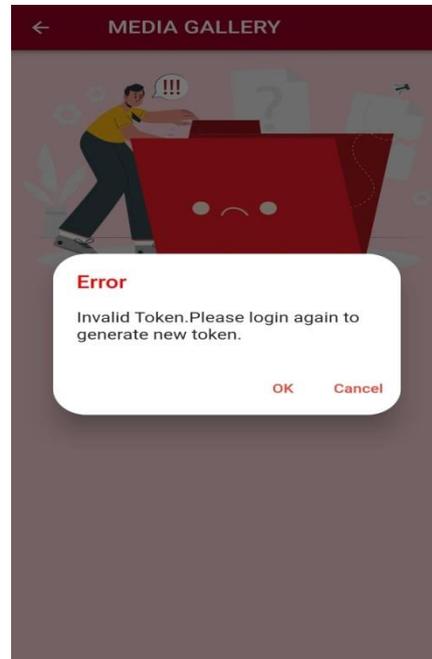
5.4 Mobile number not exist

On Login user get this error and for resolving the user must get her/his mobile number registered through her/his district user, state user or state admin.



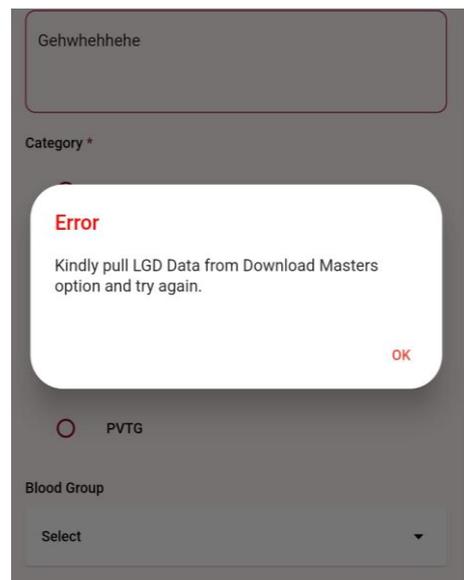
5.5 Invalid Token

When any Facility user login to another mobile and then try to use the app in old phone then she/he will get this error. Anyone can use this app in one mobile at a time.



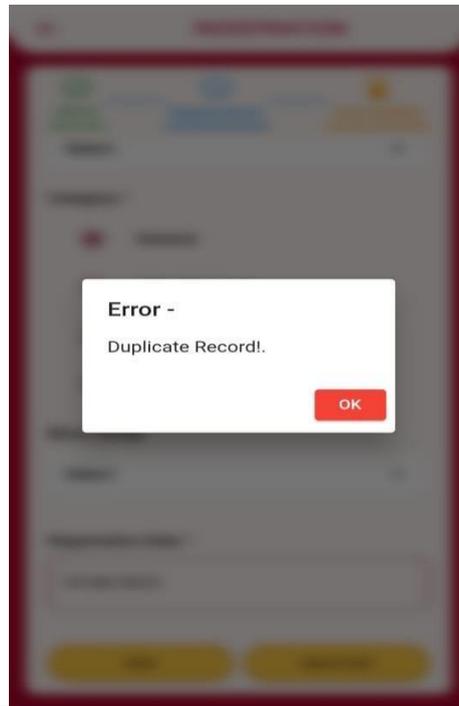
5.6 Kindly Pull The LGD Masters.

The alert suggests that the user has not downloaded the LGD data i.e. state, district, blocks etc.. To fix this, the user may click ok and download the LGD data from master download option.



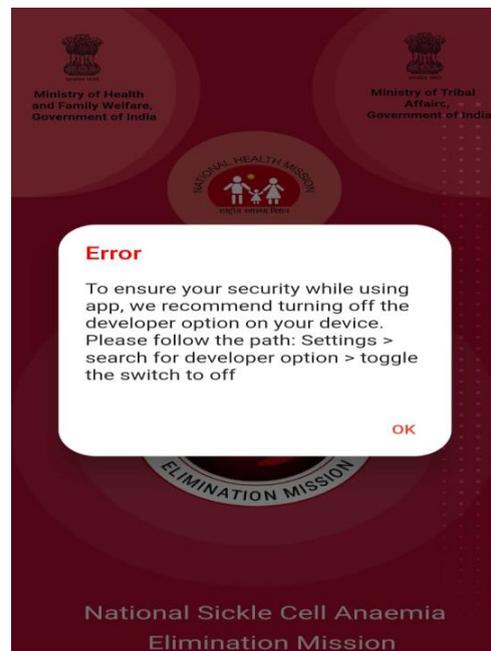
5.7 Registration details and Test Details already present.

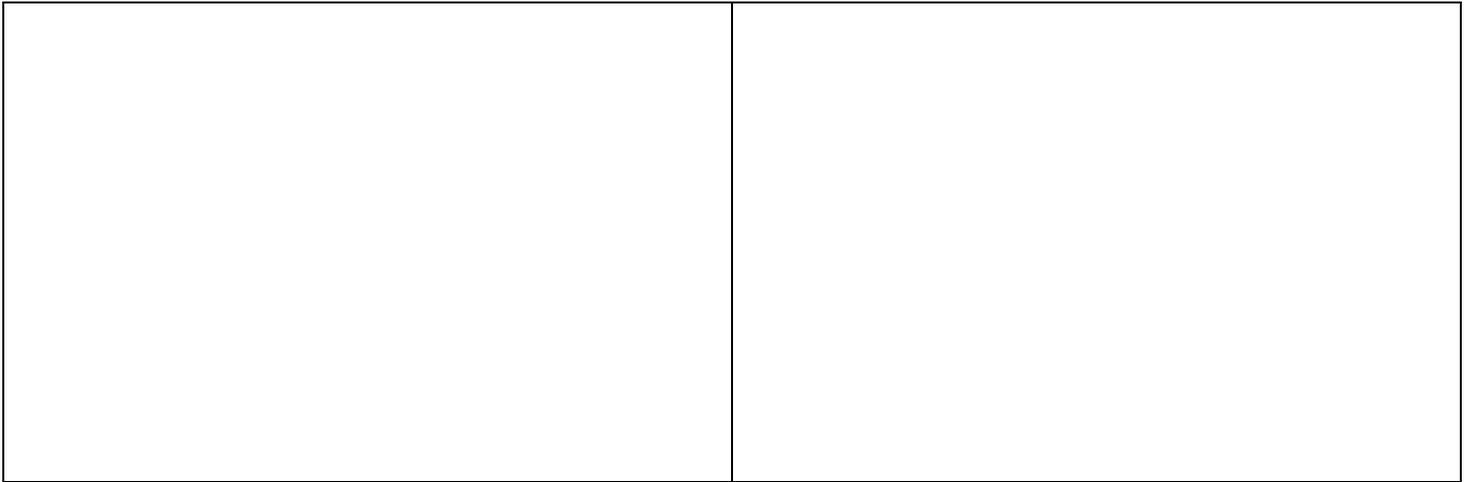
If his/her Registration details and Test Details already present.



5.8 Developer Mode and Emulators

When the developer mode option is enable on the User's mobile then she/he will get this alert. For the security purpose the user is not allowed to use the application in developer mode.





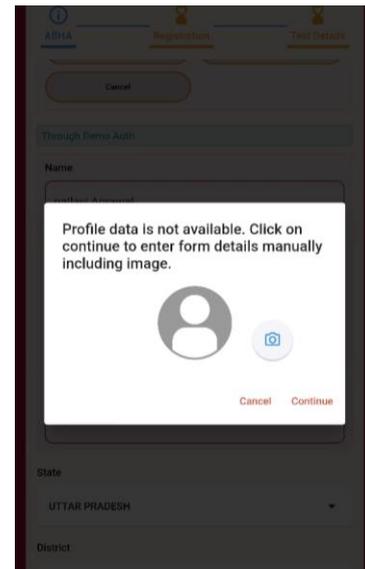
5.9 Test Details Blank Fields Error.

When user do not finds any field then she/he have to click on the down arrow of Home screen and pull the 'Test details form fields'.

TEST DETAILS	
Sickle ID	7017
ABHA ID	
ABHA Address	
Name	jvgvgvgjc
Gender	F
Date of Birth	10-01-2024
Father/Husband	uytutduutct
Mobile No.	6885257125
Date of Registration	10-01-2024
Skip And Enter Confirmatory Details ->	
<input type="submit" value="Submit"/>	

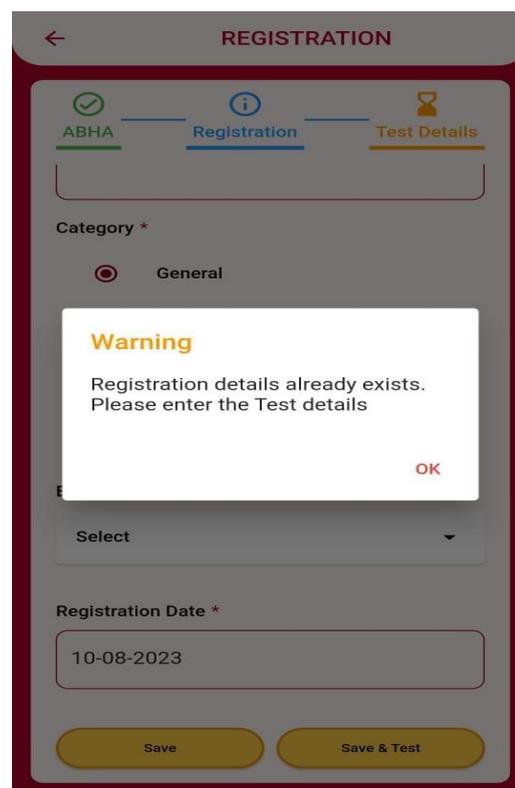
5.10 Demo Auth Profile Photo no Exists.

The user gets this error if the profile data of beneficiary is not available with ABDM. The user is then prompted to capture profile and enter other details manually.



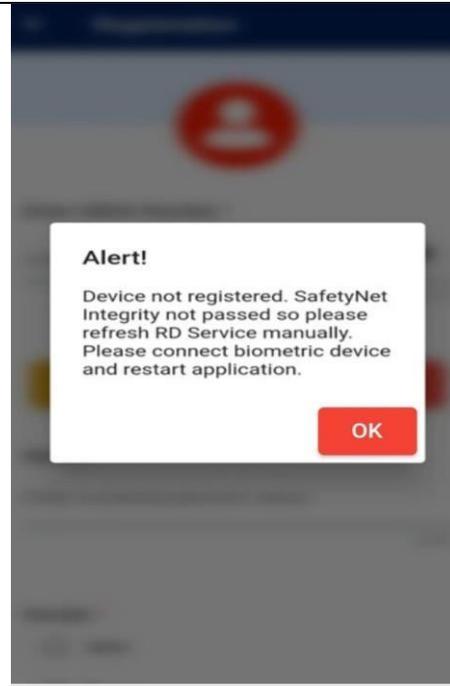
5.11 Registration details already exists. Test details needs to enter.

If his/her Registration details already present but the Test details of his/her not present.

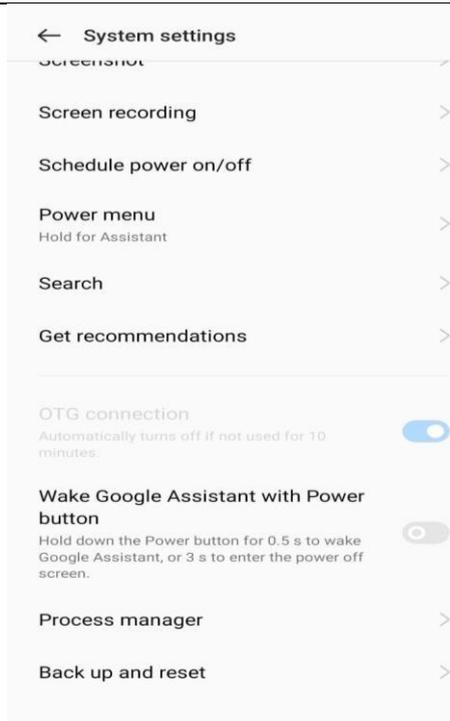


5.12 ABHA Creation/Verification using fingerprint Bio Auth

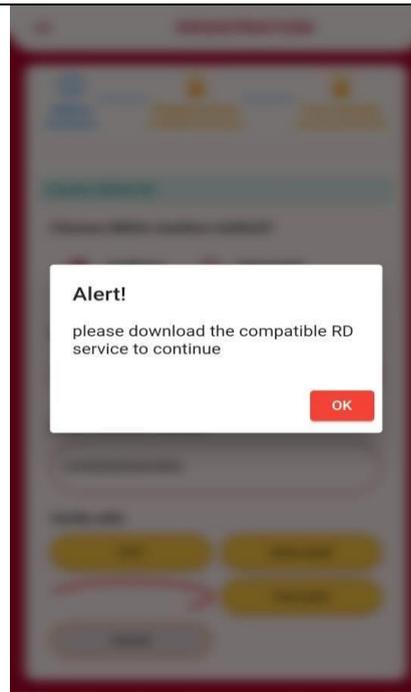
If the user is getting the given alert, then user should disconnect the Biometric device, quit the app, followed by enabling the OTG connection if disabled and reconnecting the device and restarting the app. The user is also suggested to repeat the steps after restarting the mobile if the above steps don't resolve the issue.



At this point the user has to enable the **OTG connection** from your system's settings.

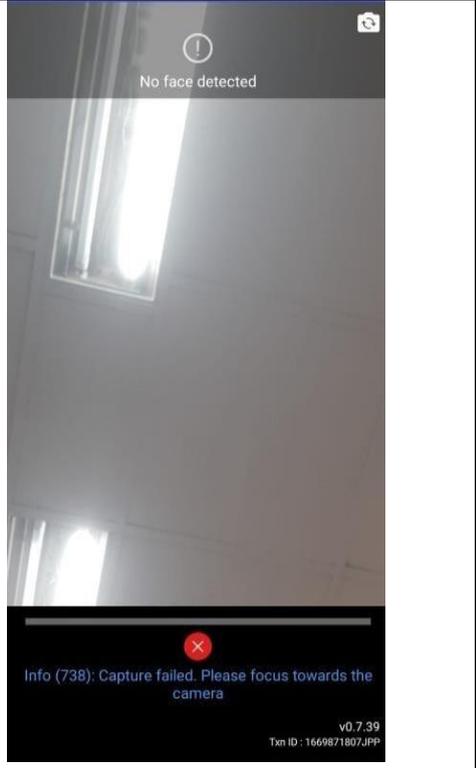


Rd Service not installed, please install from Play Store.

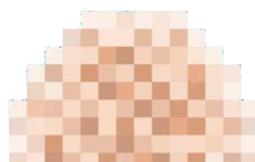
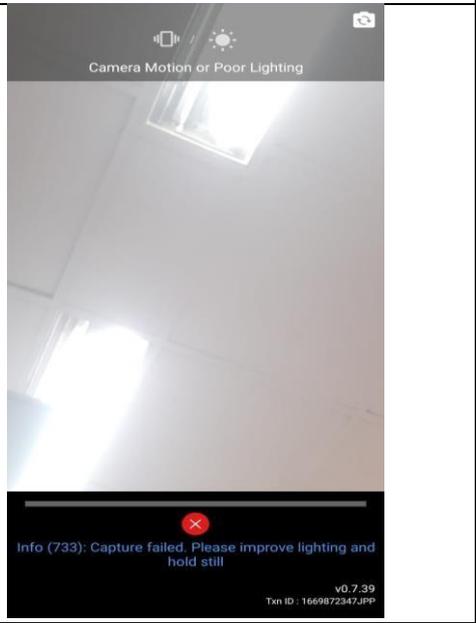


5.13 ABHA Creation/Verification using Face Bio Auth

Please focus towards the camera



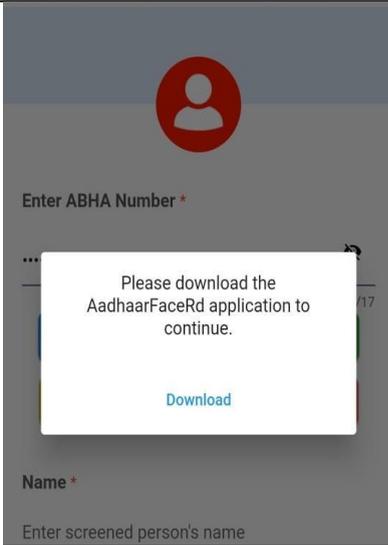
Please improve lighting and hold still



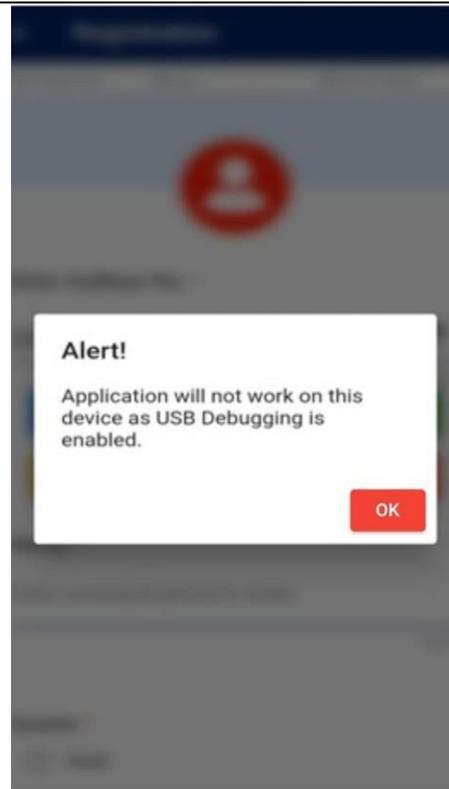
The user should Hold Still and continue blink while capture.



Please download *theAadharFaceRd* Service from Play Store.



Please disable the USB debugging in Mobile Settings while capturing image.



6. Help

- To raise an issue, the user is requested to visit <https://sickle.nhm.gov.in/sickle2.0/home> and click on *Raise Ticket* Image on the footer.
- The user will land on iTMS web application, where the user can click on *Raise Ticket* option on top right corner.
- On clicking the *Raise Ticket*, The user can give the mobile number followed by OTP verification.
- Click on *Action Radio Button* and click *Raise Ticket*.
- Select *Mobile App* in *Module*, select *Sub Module* and *Form*, enter issue, attach supporting file and submit.

The dashboard header features a dark blue navigation bar with the text "INTEGRATED TICKET MANAGEMENT SYSTEM" and "Home | Admin Login | Raise Ticket". Below this is a large banner with the "iTMS" logo and the title "Integrated Ticket Management System". The banner includes an illustration of a person working on a laptop and another person at a computer, surrounded by icons for a wrench, gears, a play button, a heart, and a bar chart. At the bottom of the banner are four status cards: "Total Tickets" (0), "PENDING Tickets" (0), "REJECTED Tickets" (0), and "RESOLVED Tickets" (0).

The screenshot shows the "Raise Ticket" form and the "Ticket List" table. The form is titled "Sickle Cell Disease Control Programme" and "Raise Ticket". It includes a "Mobile Number" field with the value "8853172823". Below the form is a "User List" table with the following data:

User ID	User Name	Date of Birth	Gender	Action
pallu02@gmail.com	Pallu SC			

Below the user list is a "Ticket List" table with the following columns: Mobile, Sub Module, Form, Issue, Remarks, Attachment, and Date. The table is currently empty. Below the table is a pagination control showing "Items per page: 5" and "0 of 0".

Below the ticket list is a "Ticket Detail" form. It includes a "Ticket Type" dropdown menu with options: Error, New Requirement, Change Request, Shortness, and Functional. Below this are three dropdown menus for "Module" (Mobile App), "Sub Module" (Registration), and "Form" (create alpha through OTP). Below these are two text input fields for "Issue" and "Remarks".